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A pharmacy technician is a member of the pharmacy's support staff. These staff members also include pharmacy assistants and pharmacy aides. A pharmacy technician's primary responsibility is to assist a licensed pharmacist (or an R. Registered Pharmacist) with routine daily tasks. Southwest Phlebotomy Certification's goal is to provide unsurpassed excellence in training phlebotomists to provide both excellent patient care and accurate test specimens in an atmosphere that is professional yet comfortable enough to build confidence for all students. - Phlebotomy Certification Test Study Guide